#### **Fares**

Fares are charged based on zones as listed below:

Hagerstown to Rock Spring - Zone 5
Hagerstown to Shady Grove - Zone 4
Hagerstown to Monocacy/Urbana - Zone 3
Myersville to Rock Spring - Zone 4
Myersville to Shady Grove - Zone 3
Monocacy/Urbana to Rock Spring - Zone 3
Monocacy/Urbana to Shady Grove - Zone 2
Shady Grove to Rock Spring - Zone 2

	Zone 2	Zone 3	Zone 4	Zone 5
One-Way Full Fare	\$3.50	\$4.25	\$5.00	\$5.75
One-Way Sen./Dis.	Fare \$2.45	\$3.20	\$3.95	\$4.70
Ten-Trip Ticket	\$31.50	\$38.25	\$45.00	\$51.75
Sen./Dis. Ten-Trip	\$24.50	\$32.00	\$39.50	\$47.00
Monthly Pass	\$119.00	\$144.50	\$170.00	\$195.50
Transit Link Card	\$206.00	\$231.50	\$257.00	\$282.50

- Exact fare is required. No change will be given if you overpay.
- One-way fares and ten-trip tickets may be purchased on the bus. Contact the MTA to purchase monthly passes.
- MTA Commuter Choice Maryland Vouchers and WMATA SmartBenefit Vouchers are accepted on this service.
- Reduced fares are available for senior citizens (65+), persons
  with disabilities, and Medicare Cardholders. To be eligible,
  you must show one of the following; a valid MTA Senior/
  Disability photo ID card, or any valid government issued
  photo ID with proof of age, or a valid disability ID from another
  transit agency with any valid government issued photo ID,
  or a Medicare card with any valid government photo ID.
- Transit Link Cards allow for unlimited use of MTA Commuter Bus (up to the indicated zone), Metrorail, Metrobus, and Ride-On during the indicated month.
- Certain MARC tickets are valid on the No. 991 bus. Please refer to MARC Ticket Honoring on the page to the left.
- Riders traveling to and from Rock Spring, may transfer free of charge from one 991 trip to another at Shady Grove, in both the AM & PM.

## **MTA Telephone Numbers**

Information (410) 539-5000 or 1 (866) RIDE-MTA
Internet Address www.mta.maryland.gov
E-Mail Comment Line commuterbus@mta.maryland.gov
TTY (hearing/speech impaired) (410) 539-3497
Directory Assistance 1 (888) 218-2267
Monthly Pass Credit Card Sales (410) 767-3439
Commuter Choice Maryland Info. (410) 767-8755

## **Other Telephone Numbers**

 Eyre Bus Service, Inc.
 1 (800) 321-3973

 WMATA Metrorail and Metrobus
 (202) 637-7000

 Montgomery County Ride-On
 (240) 777-7433

 Frederick County Transit
 (301) 600-2065

 Frederick Commuter Assistance
 (301) 631-3543

MARYLAND TRANSIT ADMINISTRATION
MARYLAND DEPARTMENT OF TRANSPORTATION
6 St. Paul Street
Baltimore, Maryland 21202-1614
This timetable is printed on recycled paper.
This document is available in alternate format upon request.

# **COMMUTER BUS SERVICE**

Effective June 14, 2010

BUS ROUTE NO. 991



HAGERSTOWN, WASHINGTON COUNTY
FREDERICK, FREDERICK COUNTY
SHADY GROVE, MONTGOMERY COUNTY
ROCK SPRING BUSINESS
PARK, MONTGOMERY COUNTY

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**EXPRESS SERVICE VIA I-70 AND I-270 TO:** 

Hagerstown MVA
Myersville Park & Ride
Monocacy MARC Station
Urbana Park & Ride
Shady Grove Metrorail Station
Rock Spring Business Park



www.mta.maryland.gov 410-539-5000 • 1-866-RIDE-MTA Operated under a service contract with Eyre Bus Service, Inc. • 1-800-321-3973







OR PROFAMITY



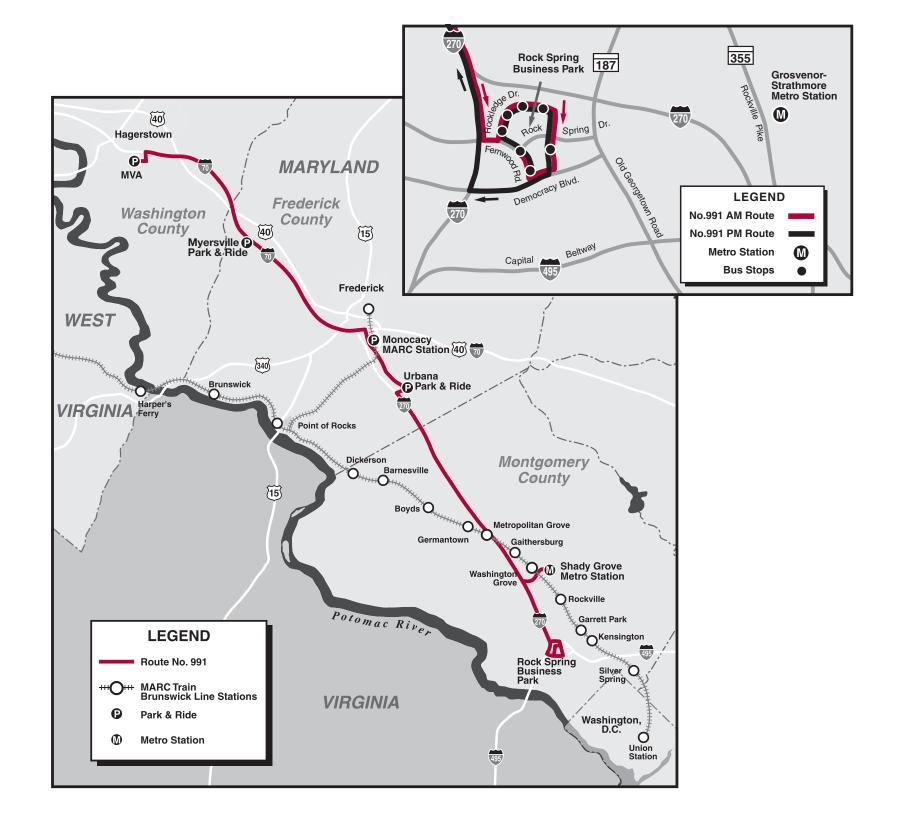
SOUTHBOUND FROM HAGER	STOW	N / FE	SEDER		991 LIN		ROVE /	BOCK	SDRIN	IG BU	SINES	S DARI	C (A M	i A			
COMPONDING			S		L/S	<b>D1 G</b> 1	S	L/S	OI IIII	10 00	L/S	S	<b>T</b> (/-1.10)	L/S		L/S	
Trip No.	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17
WASHINGTON COUNTY																	
HagerstownMVA (Col. Douglas Dr. near I-70 & MD 65)		4:15		4:35	*	4:55		*	5:25		*		5:55	*		6:25	6:55
FREDERICK COUNTY																	
Myersville Park & Ride (Ventrie Ct. near I-70 & MD 17)		4:31		4:51	*	5:11		*	5:41		*		6:11	*		6:41	7:11
Monocacy MARC Station (Genstar Dr. near MD 355)	4:30		4:45		5:00		5:15	5:30		5:45	6:00	6:15		6:30	6:50	7:03	7:33
Urbana Park & Ride (MD 80 at I-270)	4:42		4:57		5:12		5:27	5:42		5:57	6:12	6:27		6:42	7:02	7:15	7:45
Beyond this point, buses may depart stops ahead of schedule. Passengers may board or alight buses at Shady Grove Metrorail Station; all other stops are discharge only on request. Buses will NOT wait at Shady Grove if they are ahead of schedule.																	
MONTGOMERY COUNTY																	
Shady Grove Metro Station (M) (east side)	5:15	5:20	5:30	5:40	5:45	6:00	6:00	6:15	6:30	6:30	6:45	7:00	7:05	7:15	7:35	7:50	8:20
Rockledge Dr. (opp. 6901)								6:35	6:50		7:05		7:25	7:35		8:10	
Rockledge Dr. (opp. Lockheed Martin)								6:37	6:52		7:07		7:27	7:37		8:12	
6710 Rockledge Dr. (opp. Rockledge Center)								6:38	6:53		7:08		7:28	7:38		8:13	
Rockledge Dr. (at Rockledge Executive Plaza)								6:39	6:54		7:09		7:29	7:39		8:14	
Rockledge Dr. (bet. Rock Spring Dr. and Demo. Blvd)								6:40	6:55		7:10		7:30	7:40		8:15	
Fernwood Rd. at Camalier Bldg. (opp. Demo. Plaza)								6:41	6:56		7:11		7:31	7:41		8:16	
Fernwood Rd. at Rock Spring Dr. (opp. Marriott H.Q.)								6:42	6:57		7:12		7:32	7:42		8:17	

<sup>\*</sup> On Limited and Special Service days ONLY, trips 5, 8, 11, and 14, will depart from Hagerstown 40 minutes earlier, than the time shown at Monocacy. These trips will also stop in Myersville, departing 23 minutes earlier, than the time shown at Monocacy.

Effective June 14, 2010

NO. 991 LINE NORTHBOUND FROM ROCK SPRING BUSINESS PARK / SHADY GROVE TO FREDERICK / HAGERSTOWN (P.M.)																		
Trip No.	S 18	19	S 20	21	22	L/S 23	24	S 25	L/S 26	27	28	L/S 29	30	31	L/S 32	33	L/S 34	35
MONTGOMERY COUNTY																		
Fernwood Rd. at Camalier Bldg. (opp. Demo. Plaza)	1:10					4:05	4:15		4:35	4:45		5:05	5:15		5:35			
Fernwood Rd. at Rock Spring Dr. (opp. Marriott H.Q.)	1:11					4:06	4:16		4:36	4:46		5:06	5:16		5:36			
Rockledge Dr. (opp. 6901)	1:12					4:07	4:17		4:37	4:47		5:07	5:17		5:37			
Rockledge Dr. (opp. Lockheed Martin)	1:13					4:08	4:18		4:38	4:48		5:08	5:18		5:38			
6710 Rockledge Dr. (opp. Rockledge Center)	1:14					4:09	4:19		4:39	4:49		5:09	5:19		5:39			
Rockledge Dr. (at Rockledge Exececutive Plaza)	1:15					4:10	4:20		4:40	4:50		5:10	5:20		5:40			
Rockledge Dr. (bet. Rock Spring Dr. and Demo. Blvd)	1:16					4:12	4:22		4:42	4:52		5:12	5:22		5:42			
Shady Grove Metro Station (M) (east Side)	1:30	3:20	3:45	4:10	4:15	4:30	4:40	4:45	5:00	5:10	5:15	5:30	5:40	5:45	6:00	6:20	6:45	7:10
Beyond this point, buses may depart stops ahead of schedule. Passengers may board or alight at any stop, but buses will NOT wait if they are ahead of schedule.																		
FREDERICK COUNTY	4.50	0.45	4 4 6		4 40	4.55		E 10	5.05		E 40			0.40	0.05	0.45	7.40	7.05
Urbana Park & Ride (MD 80 at I-270)	1:52	3:45	4:10		4:40	4:55		5:10	5:25		5:40	5:55		6:10	6:25	6:45	7:10	7:35
Monocacy MARC Station (Genstar Dr. near MD 355)	2:02	3:57	4:22		4:52	5:07		5:22	5:37		5:52	6:07		6:22	6:37	6:57	7:22	7:47
Myersville Park & Ride (Ventrie Ct. near I-70 & MD 17)	2:19	4:15		4:53		**	5:23		**	5:53		**	6:23		6:55	7:15	**	8:05
WASHINGTON COUNTY																		
HagerstownMVA (Col. Douglas Dr. near I-70 & MD 65)	2:34	4:31		5:09		**	5:39		**	6:09		**	6:39		7:11	7:31	**	8:21

<sup>\*\*</sup> On Limited and Special Service days ONLY, trips 23, 26, 29 and 34 will continue on to Myersville, arriving there approximately 15-20 minutes after the time shown at Monocacy. These trips will also continue on to Hagerstown, arriving there approximately 35-40 minutes after the time shown at Monocacy.



### **Days of Operation**

The No. 991 line operates Monday thru Friday. It does not operate on Saturdays, Sundays, and the following observed holidays:

New Year's Day, Martin Luther King Day, President's Day, Memorial Day, Independence Day, Labor Day, Columbus Day, Veteran's Day, Thanksgiving Day, Friday after Thanksgiving and Christmas Day.

Periodically, the MTA will operate Commuter Bus Services on reduced schedules in an effort to accommodate fewer riders when demand for these buses is significantly lower.

Trips marked with "L" denote the "Limited Service Schedule." On Limited Service Days only, those trips designated with the "L" will operate.

Trips marked with "S" denote the "Special Service Schedule." On Special Service Days only, those trips designated with the "S" will operate.

### **Additional Service**

**MARC Brunswick Line** operates between Martinsburg, W.V., Frederick, MD and Washington, D.C. with intermediate stops including (but not limited to) Brunswick, Point of Rocks, Germantown, Gaithersburg, Rockville, and Silver Spring.

**Guaranteed Ride Home Program** is available for personal emergencies and unscheduled overtime. Participants must register with Commuter Connections at (800) 745-7433 to use this service.

## **Connecting Transit Services**

Metro Red Line, Metrobus, and Ride-On at Shady Grove.

**Metrobus** and **Ride-On** at stops in Rock Spring Business Park. **Frederick County Transit** at Monocacy MARC Station.

## **MARC Ticket Honoring**

MARC one-way, monthly and weekly tickets from Frederick and Monocacy to points between Germantown and Washington are honored on MTA bus route 991 from Monocacy to Shady Grove.

One-way tickets must be surrendered to the driver.

### **Weather & Emergency Plan**

In the event that adverse weather conditions necessitate a change or deviation in the morning schedule, announcements will be made on radio stations WBAL (1090 AM Baltimore), WMAL (630 AM Washington), and WSMD (98.3 Star FM). If the morning service does not operate, then the afternoon service will not operate.

Should the U.S. Office of Personnel Management authorize an early release of federal workers due to inclement weather or miscellaneous events, the MTA will determine if coaches are available to depart according to a modified schedule.

Commuters should understand that the MTA requires sufficient advance notice in order to mobilize coaches for early departures with individual service providers.

If the early release is:

- Before 1:00 P.M., buses will depart from Rock Spring at 1:10(AS), 2:00(U/M), 2:10(M/H), 2:30(U/M), 2:40(M/H), 3:00(U/M), 3:10(M/H) and 3:45(AS). Buses will depart from Shady Grove at 1:20(AS), 1:30(U/M), 1:40(M/H), 1:50(U/M), 2:20(U/M), 2:50(U/M), 3:30(U/M), 5:10(AS), 6:10(U/M), and 7:10(AS).
- Before 2:00 P.M., buses will depart from Rock Spring at 1:10(AS), 3:00(U/M), 3:10(M/H), 3:30(U/M), 3:40(M/H), 4:00(U/M), 4:10(M/H) and 4:45(AS). Buses will depart from Shady Grove at 2:00(AS), 2:10(U/M), 2:20(M/H), 2:30(U/M), 3:20(U/M), 3:50(U/M), 4:30(U/M), 5:50(AS), 6:30(U/M), and 7:10(AS).
- After 2:00 p.m., buses will operate on their regular schedules.

(AS) – These trips will make all stops. (U/M)- These trips will serve Urbana and Monocacy. (M/H) – These trips will serve Myersville and Hagerstown

The MTA will generate e-notices and post announcements on the Commuter Bus Service Update Center online once changes in service occur.

#### **Standee Policy**

For the safety of our riders, the MTA prohibits standees on commuter buses except under the following circumstances:

- If the last evening bus has a full seated load;
- To accommodate passengers from another bus that has become disabled en-route; or
- In emergency situations, such as severe inclement weather or civil defense events.

Please note that a patron's need to reach his or her destination by a certain time is not considered an "emergency" for these purposes. Drivers are required to enforce this policy and to deny boarding to additional passengers once the bus has achieved a full seated load.

#### **Wheelchair Accessible Service**

All coaches are wheelchair accessible